



IMPACT REPORT 2025-2026

WYNDHAM HOUSE



A WORD FROM OUR EXECUTIVE DIRECTOR

Building a better future does not happen overnight.

This fall, Wyndham House will open the doors to Welcome 2 Waterloo, a new supportive housing development that will provide young people with a safe, stable place to call home. While the building itself is nearing completion, the work behind it began years ago with a vision, a plan, strong partnerships, and a community willing to invest in a different future for young people.



As I reflect on the past year, I am reminded that ending youth homelessness requires many of the same elements. Every lasting structure begins with a strong foundation. It needs a clear blueprint, skilled builders, and a shared commitment to seeing the work through. Over the last year, our community has continued laying those foundations by increasing housing opportunities, strengthening supports for youth with complex needs, improving system coordination, and bringing partners together around a common goal. Piece by piece, we are building a system designed not simply to respond to youth homelessness, but to end it.

Today, Guelph-Wellington is on track to become the first mid-sized community in Canada to functionally end chronic youth homelessness. The work underway here is attracting national attention, with communities across the country looking to our experience, our partnerships, and our blueprint for creating lasting change. While we are proud of the progress we have made, we know there is still important work ahead.

This year, one of the most important milestones in that journey was our community Design Day. Youth with lived expertise, service providers, system leaders, funders, and community members came together to imagine what it would take to permanently end youth homelessness in our community and, more importantly, to identify the actions needed to get there.

The message was clear. Ending youth homelessness requires more than programs. It requires a coordinated system that prevents homelessness whenever possible, quickly connects youth to safe and appropriate housing, provides complex-capable care for those with the highest needs, and supports successful transitions into adulthood. It requires prevention infrastructure that is held with the same importance as emergency shelters. These priorities are now helping to shape the next phase of our work.

The road ahead is ambitious, but it is also achievable. We know we must continue increasing housing opportunities for youth, strengthen coordinated access and shared care planning, improve transitions between youth and adult-serving systems, and ensure young people have access to the health, housing, education, employment, and community supports they need to thrive. Most importantly, we must continue listening to young people and ensuring their voices remain at the centre of the solutions we build together.

None of this work happens in isolation. Every success reflected in this report belongs to a community that has chosen to invest in its young people. To our staff, volunteers, partners, donors, funders, advocates, and the youth who place their trust in us every day, thank you. Your dedication, expertise, and belief in what is possible are helping to create lasting change.

As you read this report, I invite you to look beyond the numbers and see the future we are building together. Welcome 2 Waterloo is more than a building. It is proof that when a community commits to a vision and works together toward a common goal, meaningful change is possible.

The same is true of our goal to end youth homelessness.

The foundation has been laid. The blueprint is clear. The momentum is real. Now, we need the entire community to help us complete what we have started.

Together, we are building a future where every young person has a place to call home.



KRISTEN CAIRNEY
EXECUTIVE DIRECTOR

WHO ARE WE?

Wyndham House is more than a roof overhead; we offer a variety of programs in Guelph that ensure all youth, regardless of where they are at in life, are given the opportunity and support to bring greater stability to their lives ensuring a bright future. We continue to provide a spectrum of housing, health and education services to youth in Guelph as we move forward with a prevention-based model of services.



TWO, 8-BED YOUTH SUPPORTIVE HOUSING RESIDENCES



16-BED YOUTH EMERGENCY SHELTER



CONCURRENT SPECIALIZED YOUTH HUB



NEW WAY EDUCATION AND COMMUNITY PARTNERSHIP PROGRAM



YOUTH IN TRANSITION PROGRAM



HOUSING STABILITY OUTREACH TEAM



RAPID REHOUSING AND DIVERSION



FAMILY AND NATURAL SUPPORTS PROGRAM



YOUTH EMPLOYMENT SKILLS AND STRATEGIES

KEY TRENDS IN THE GUELPH-WELLINGTON COMMUNITY



Chronic homelessness is increasing



Youth chronic homelessness has remained stable



Increased volume of clients



Increased number of clients facing complexity

THEORY OF CHANGE

In June 2024, Wyndham House launched a new theory of change to drive our work and focus our mission to achieve the most meaningful impact in youths' lives. This theory of change captures the current housing crisis, opioid crisis, and increased complexity and mental health needs of youth in the wake of the COVID-19 pandemic, which together changed the nature and complexity of our service landscape.

The process of developing our strategic articulation and new Theory of Change began in 2024 and involved extensive engagement, consultation, consideration, and review. Wyndham House collaborated with Openly Inc., who supported the development of a cross-sectional advisory group and led engagements with employees, past and present clients, community partners, and our Board. The result is a comprehensive and nimble Theory of Change that can respond to the ever-changing landscape of challenges in housing work, as well as an activation framework that will lead us in the next few years. Our Theory of Change informed our updated mission statement and our key values as an organization.

MISSION STATEMENT

With creative persistence, and low barrier, wrap-around support, Wyndham House meets youth needs to ultimately set them up for their own version of successful living.



KEY ORGANIZATIONAL VALUES

Compassion: We listen actively, empathize, and respect without judgement.

Equity: We recognize and address systemic barriers, ensuring everyone receives the support needed for success.

Person-Centered: We provide low-barrier, asset-based care that meets people where they are.

Creative Persistence: We are responsive to complex needs and tenacious in overcoming systemic challenges to leave no one behind.

Wyndham House is committed to ending chronic youth homelessness in Guelph-Wellington by 2026. This is a lofty goal that will be challenging, but we know it is completely possible and within reach. We have already seen a 78% reduction in the number youth experiencing chronic youth homelessness as a result of Wyndham House's efforts, in a context where homelessness overall is increasing. By focusing on our key building blocks, housing opportunities, complex care, upstream prevention, and community collaboration, we will continue building towards this goal.

STRATEGIC PRIORITIES FOR ACTIVATION

As part of our new Theory of Change, we developed our Strategic Priorities for Activation and an Activation Framework to help us determine the main priorities for Wyndham House from June 2024 to June 2027. By having specific and actionable strategic priorities, we can ensure all our actions as an organization stay aligned with these priorities and our mission. We developed the following four key priorities as part of the activation framework:

1

ENHANCE UPSTREAM PREVENTION AND INTERVENTION THROUGH STRATEGIC PARTNERSHIP

2

MAINTAIN COMPLEX CAPABLE, ACCESSIBLE HEALTHCARE SUPPORT

3

ADVANCE ORGANIZATIONAL SUSTAINABILITY AND DIVERSIFY FUNDING

4

FOSTER EMPLOYEE WELLBEING

WE ARE BUILDING TOWARDS...



UPSTREAM PREVENTION THROUGH PARTNERSHIPS AND COLLABORATION

HOUSING OPTIONS

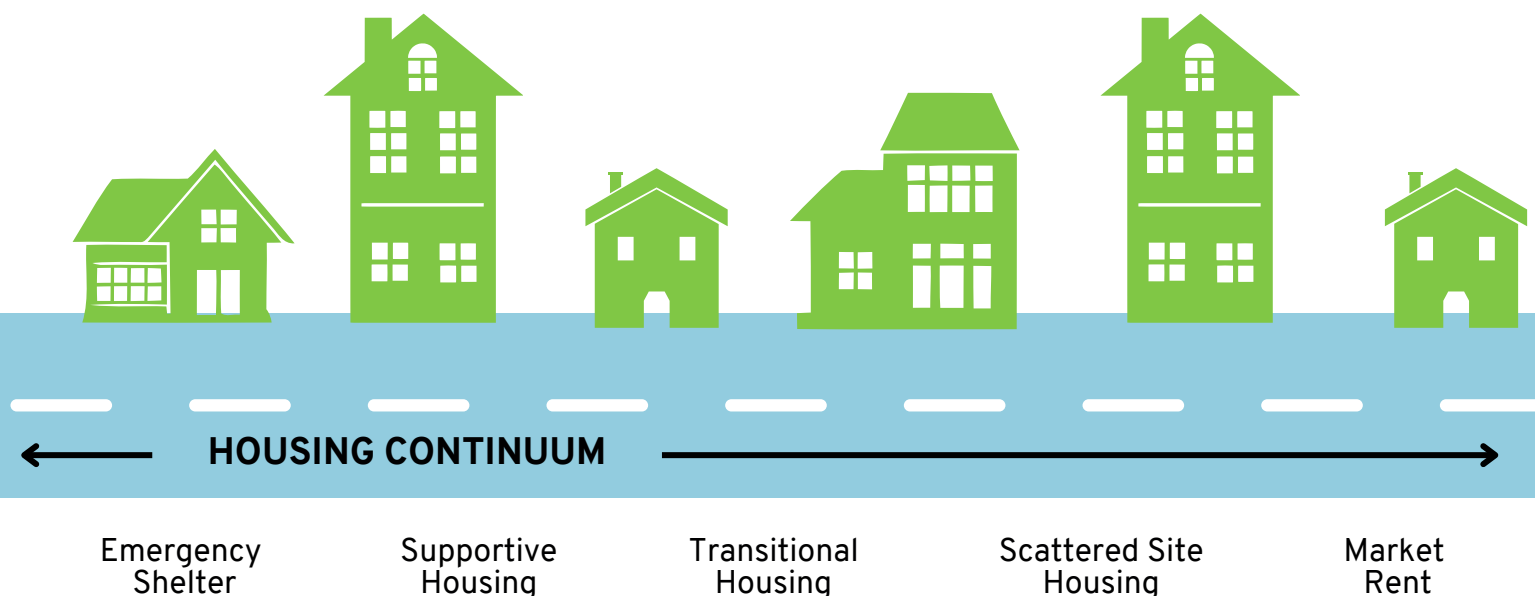
COMPLEX-CAPABLE CARE

COMMUNITY INTEGRATION

ENDING CHRONIC YOUTH HOMELESSNESS IN GUELPH-WELLINGTON

HOUSING OPTIONS

Building towards ending chronic youth homelessness in Guelph-Wellington requires a solid foundation of one of the most basic human needs - housing. As an agency, we take a housing first approach, meaning that housing is provided as soon as possible alongside appropriate wrap-around supports. We understand that we cannot expect any young person to work on any goal, like education, recovery, or employment, without a safe place to call home first. Some of the key facets of a housing first approach are: no preconditions to housing, a focus on client choice/preferences, harm reduction integration, and flexibility and responsiveness to client needs.



Wyndham House also offers support with every type of housing on the left side of the housing continuum, from emergency shelter to market rent units, ensuring that every young person can be matched with a suitable option that supports their needs. These housing options include the Youth Emergency Shelter, two supportive housing programs, two transitional housing programs, scattered sites, and independent market rental units.

YOUTH EMERGENCY SHELTER

Although youth-specific shelters are not the answer to ending youth homelessness, they are an essential access point where young people can obtain the support they need to stabilize their housing situation and attain basic needs. The 16-bed youth emergency shelter located at 18 Norwich Street East, is often the first stop for youth who become homeless in our community, 7 days-a-week, 24 hours-a-day. This program takes an innovative approach, tailored to the individual youth's needs and meets the youth where they are at. The youth emergency shelter provides housing-focused services and case management support to youth to prevent and minimize shelter stays where possible, and to support young people in finding permanent and suitable housing solutions.



298 DIVERSION
SUPPORT CALLS

222 SHELTER
DIVERSIONS

76 UNIQUE CLIENT
ADMISSIONS

58% OCCUPANCY RATE

Homeless shelters are not the only option for youth experiencing homelessness in our community. In fact, it is best to prevent young people from entering the cycle of homelessness whenever possible. This is why Wyndham House actively uses a diversion protocol to help us figure out what the BEST option is for each of the youth accessing our services. Diversion and rapid rehousing approaches allow us to work with each individual youth to come up with a strategy that will suit their situation and needs. For example, if someone is at risk of accessing shelter because their family cannot afford food, Wyndham House can help address the food security concern, rather than bringing the youth to the shelter. Any youth or community member in Guelph and Wellington County can access our diversion services.

HOUSING SUPPORT & STABILITY FOR MARKET RENT

Stability is something that has to be actively supported, especially for youth navigating complex circumstances with limited resources. Our housing support and stability team works daily with young people who are precariously housed, homeless, or living independently. We build trust, provide guidance, help develop coping skills, coordinate appointments, meet basic needs, and assist in navigating systems that are too often difficult to access alone.



SCATTERED SITE & TRANSITIONAL HOUSING

The scattered site housing at Yorkshire & Flanders provides housing with integrated supports for youth facing housing instability, and require an immediate housing placement. Last year, 20 youth who remained in the program long-term, demonstrating sustained engagement and measurable outcomes. This program employs an embedded case manager that supports youth to develop life skills. This position plays a central role in the positive outcomes of young people.



“THIS PROGRAM CREATES STABILITY, SAFETY, COMMUNITY, AND A SENSE OF INDEPENDENCE FOR YOUTH WHO NEED IT MOST.”

SUPPORTIVE HOUSING

Our two supportive housing programs, Suffolk and Bellevue, provide a welcoming space to call home; which provides a safe foundation in a path towards stability. These programs offer two 8-bed residences that are staffed 24/7, 365 days a year. The Bellevue site includes 8 individual bedroom units with a private washroom and shared living and dining areas. The Suffolk site includes, single and shared bedrooms, washrooms, living and dining areas. All youth receive practical support, guidance, nutritious meals, mental health and wellness supports, learn life skills and engage in recreational activities.



23

UNIQUE
CLIENTS LIVED
IN SUPPORTED
HOUSING



Wyndham House's supportive housing programs are low-barrier, meaning the only requirement to live there are that you are a youth and that you are homeless. No matter where a young person is on their journey, Wyndham House will meet them where they are at.

*THE SUFFOLK PROGRAM IS MOVING TO 107/109
WATERLOO AVE!*

WELCOME 2 WATERLOO!



107-109 Waterloo Avenue,
Guelph ON

The Welcome 2 Waterloo (W2W) site is an exciting addition to our programming because it will diversify and expand our available housing options. This property at 109 Waterloo includes a 10-bed supportive housing program across three semi-autonomous apartment units. These different units will allow for greater privacy, independence, and the ability to group clients based on their needs and goals, bringing a more tailored and individualized approach to care within a residential setting.



In addition, the existing triplex at 107 Waterloo will allow provide a unique opportunity to serve clients who currently have very limited housing options in our system, including young families and youth with experiences of domestic violence and human trafficking. These independent transitional units provide increased privacy, the safety of 24/7 youth support workers on the property, and the opportunity for youth to live with their family members and children. All together, this project will bring online 15 new housing spaces.

This project is on track to open in the Fall of 2026. The construction is progressing well and we have been lucky to be supported by so many community partners - like The Government of Canada, The Government of Ontario, the The County of Wellington, The City of Guelph, The Home Depot Foundation, The Home for Good Campaign - United Way Guelph-Wellington and The Guelph Community Foundation, Sherwin-Williams, Bishop Mac Macdonell Catholic School, Danby Appliances, Top Choice Appliances, Advance Electric Ltd., Dillon Consulting Limited, The Friends of Guelph, Enbridge Gas, Barzotti Woodworking, the WaterFarmers, the Royal City Quilters Guild, Alectra Inc., GraniteWorx, Frontiers Design + Build, and more. If you would like be part of this project please reach out to our team.



10

NEW
SUPPORTIVE
HOUSING BEDS



COMPLEX CARE



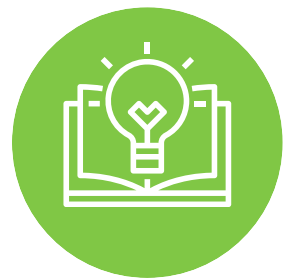
**EMPLOYMENT
SUPPORT**



HEALTHCARE



MENTAL HEALTH



EDUCATION

At Wyndham House, we are building options for young people to provide a solid foundation from which to stabilize, grow and thrive. In our community there are various contributing factors that are leading young people to become homeless, with some of the most prevalent being family/relationship breakdown, substance use, mental health, parental abuse, and developmental needs. As youth in our community continue to present with more and more complex and concurrent needs, Wyndham House has been able to pivot to ensure that we are providing wrap-around support that meets all of a young person's needs, not just housing. At Wyndham House we provide integrated healthcare, mental health, education, employment, finances, recovery and life skills. Now, we are increasing our efforts to prevent young people from developing complex needs in the first place through preventative care.

2500+

**PEER
INTERACTIONS**

10000+

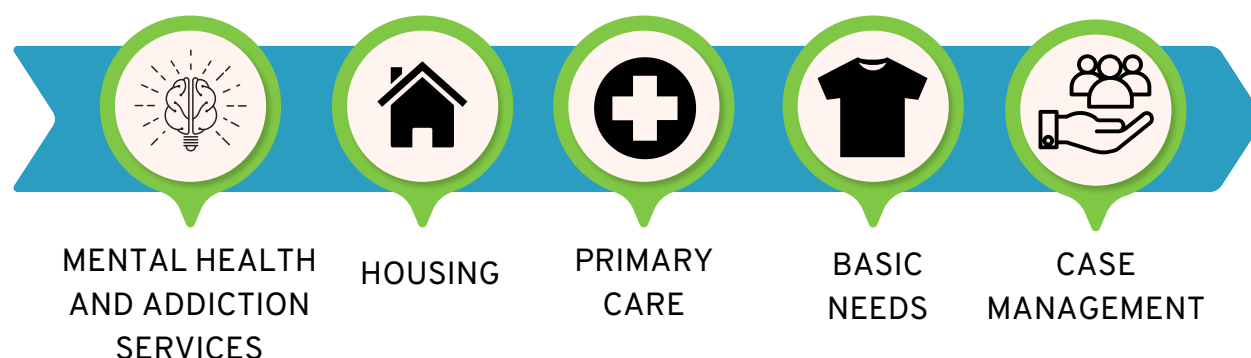
**INTERACTIONS
WITH CLIENTS**

2500+

**CASE MANAGEMENT
INTERACTIONS**

THE CONCURRENT YOUTH HUB

In 2020, community agencies serving transitional-aged youth observed rising numbers of youth using substances who were experiencing adverse outcomes such as substance poisonings, hospital stays, violent situations, suicide, and death. Many of these youth were not accessing appropriate mental health and substance-related services at the time of these adverse events. These agencies recognized a need to develop a more low-barrier complex-capable service, that met the needs of youth with co-occurring mental health and substance use concerns. In 2021, the concept of a low-barrier wrap-around service commenced in the form of the Concurrent-Specialized Youth Hub. This program, now funded through the HART hub initiative, continues to grow and thrive in partnership with the GCHC and Canadian Mental Health Association Waterloo-Wellington.



The goal of this service is to provide rapid, complex-capable mental health and health care to youth with co-occurring mental health and substance use concerns and other complexities in one low-barrier location which is familiar to youth and provides basic needs support. Currently, the Hub is the only service in Guelph-Wellington that provides concurrent-focused care to Transitional-Aged Youth. This treatment model is unique in our community, in that it provides a “one-stop-shop” where various needs can be met in one low-barrier environment.

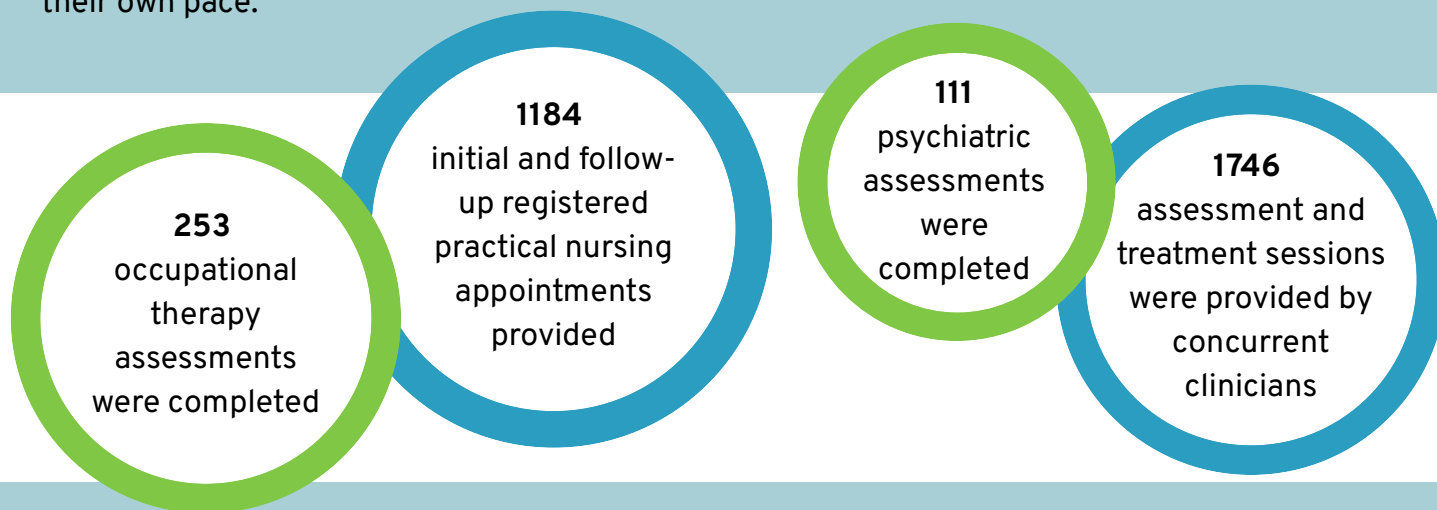
Youth are celebrated and cared for based on who they are, regardless of abstinence or other complexities. Young people can be supported either on a short-term or long-term basis and are encouraged to set their own goals to improve their safety and/or overall health and wellness. The Hub offers diverse services to youth so that every aspect of their needs is met in order to improve their health outcomes.



OUTCOMES AND OUTPUTS OF THE CONCURRENT YOUTH HUB

Clients are building greater awareness of how their mental health, substance use, and overall wellbeing are connected. Through therapy, clients use approaches such as CBT, DBT, motivational interviewing, and values-based goal setting to identify meaningful changes that align with their personal goals.

Clinicians have seen clients increase their use of healthy coping strategies, including mindfulness, yoga, kickboxing, and other wellness activities, while relying less on substances to manage distress. Clients accessing substance use support also develop skills to better understand and manage their emotions, helping them recognize triggers, build emotional regulation, and make choices that align with their recovery goals. Clients are also increasing their knowledge of harm reduction practices, making safer choices around substance use, and identifying goals that reflect where they are in their recovery journey. Many clients become more comfortable engaging in counselling, discussing difficult experiences, strengthening relationships with family and natural supports, and progressing through the stages of change at their own pace.



Clients who have historically faced barriers to healthcare are building trusting relationships with providers, increasing their engagement with primary care, psychiatry, and other health services, resulting in more consistent and coordinated care.

Through occupational therapy, clients are developing greater independence with activities of daily living. This includes building confidence completing everyday tasks, establishing routines, and gradually participating in community activities. For example, clients experiencing significant anxiety have worked alongside OT to achieve goals such as grocery shopping independently and becoming more comfortable navigating public spaces.

Through peer programming, clients are reducing social isolation, building supportive relationships, and increasing their sense of belonging within the community.

THE SUFFOLK CARE COLLABOARTIVE



74 Suffolk St. W,
Guelph ON

The Suffolk Care Collaborative (SCC) is a complex-capable care program designed for youth involved with child welfare with higher support needs due to co-occurring mental health challenges, trauma histories, and systemic barriers that make care placements unstable or inaccessible. Its Built-for-Purpose environment includes a secure mudroom entryway that protects youth from risks related to violence, and substance exposure, ensuring safety from the moment they arrive. A dedicated sensory room further strengthens the SCC's complex-capable model by providing a welcoming space that facilitates emotional regulation, crisis prevention, and therapeutic skill-building, which is an essential intervention for youth whose nervous systems may have been impacted by adverse childhood experiences.



The SCC is also directly connected to our Youth HART Hub, ensuring continuity of care and wraparound support up to age 25. At Wyndham House, we believe that the common complexities experienced by youth in care should not be a barrier to meaningful and effective support. Instead, we must adapt and increase access to services that meet their needs.

Thank you to everyone helping to make this project possible - The Ministry of Children, Community and Social Services, the Balnar Family Foundation, and Rotaract Guelph. Additionally, the Rotary Club of Guelph, in memory of Margaret Trainer, has not only supported the project financially but is also in the process of donating a commemorative and inspiring mural for the home, painted by Ben McCarl.

KEY FEATURES OF THE PROJECT:

1

BUILT FOR PURPOSE SPACE

2

WRAP-AROUND CONCURRENT SUPPORT

3

FAMILY & NATURAL SUPPORTS

UPSTREAM PREVENTION THROUGH PARTNERSHIPS AND COLLABORATION

Upstream prevention through partnerships and collaboration is an important building block in our mission to end chronic youth homelessness as it brings together service providers, family members, and natural supports to create coordinated goals and consistent care. Circles of care help ensure that everyone involved understands the youth's needs, strengths, and challenges, reducing gaps in services and support and improving communication among teams and different service providers. Research shows that youth experience better outcomes when there is a collaborative approach to their care, as coordinated support can increase engagement, trust, and access to resources. Through shared care planning, we can promote stability, strengthen relationships, and increase the likelihood of positive outcomes in housing, health, education, employment and overall well-being of young people in Guelph-Wellington.



CIRCLE OF CARE

NEW WAY EDUCATION & COMMUNITY PARTNERSHIP PROGRAM

The New Way Education & Community Partnership Program is a wonderful example of shared care planning in Guelph-Wellington as this program is a partnership between Wyndham House, child welfare, the justice system and the Upper Grand District School Board. New Way creates a safe, supportive, and trauma-informed learning environment where students can thrive both academically and emotionally. The program emphasizes individualized learning, allowing students to work at their own pace. This reduces feelings of overwhelm and failure, helping to build confidence, self-efficacy, and a more positive relationship with learning.



1820 hours of
child and youth
worker support

2 high
school
graduates

29 students
were
supported

2
acceptances to
post-secondary
school

57
credits
completed

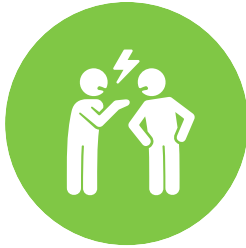
A key component of New Way is its therapeutic approach. Students have access to consistent mental health support, including one-on-one sessions and weekly therapeutic group programming. These supports help students better understand their emotions, process past experiences, and develop healthy coping strategies. Through open dialogue and guided skill-building, students learn how to manage stress, regulate emotions, and respond to challenges in constructive ways. By fostering a non-judgmental and supportive environment, New Way helps students feel seen, heard, and valued—protective factors that are critical in preventing and mitigating the impacts of adverse experiences. The program actively teaches resilience by helping students navigate setbacks, build problem-solving skills, and maintain motivation. Overall, New Way empowers students to reach their full potential by strengthening their emotional wellbeing, increasing their capacity to cope with adversity, and equipping them with lifelong skills for success.

FAMILY AND NATURAL SUPPORTS PROGRAM

When families are struggling, young people struggle too. Complexities can arise with young people when their family is facing challenges at home and we are working to increase supports available to families as a preventative measure to keep young people from becoming at risk of homelessness in the first place.



**FAMILY
FINDING**



**CONFLICT
MEDIATION**



**INDIVIDUAL &
GROUP
THERAPY**



**SKILL-
BUILDING
WORKSHOPS**



**OPPORTUNITIES
FOR
CONNECTION**

As an organization we recognize the profound impact of family and community connections in a young persons journey to stability and recovery. Over the last year, a high percentage of our shelter and housing admissions were a direct result of family or relationship breakdowns. Strong emotional ties are crucial to youth's emotional and psychological well-being and provide them with a sense of identity, belonging, and inclusion. To address this, Wyndham House has continued our Family and Natural Supports program. This model provides direct supports to families through case management, recreational supports, service navigation and more. We also understand that this approach should be embedded in all services and have provided FNS training for the entire outreach team and community partners. This allows Wyndham House to provide enhanced and targeted support to families that are facing challenges with young people in hopes of addressing holistic needs and promoting stability.



One successful FNS intervention involves Jane, who was referred to our team following a stay at The Homewood. The Wyndham House team reached out to Jane's mom to assess need, and she identified concerns around medication compliance, room cleanliness, worrying behaviors, and ability to work towards goals. Jane was then streamed to our Family and Natural Support's case manager who was able develop a plan with Jane's mom to ensure Jane was able to return home safely. An agreement was created in which everyone in the house (including Jane's siblings) would work towards goals, and a schedule was made for when the FNS Worker would support Jane with housing searches, life skills development, and intentional programming. Today, Jane remains at home successfully, her relationship with her natural supports has improved, and her outcomes have greatly improved due to medication compliance, intentional community engagement, employment readiness, social connections, and development of independent life skills.



36
youth returned
home thanks to
FNS supports

YOUTH EMPLOYMENT SKILLS & STRATEGIES PROGRAM

The Youth Employment and Skills Strategy (YESS) program was a pilot project delivered in partnership with A Way Home Canada by way of the Government of Canada to explore how family and natural supports models can be integrated into employment supports. A key feature of this program was a case manager that oversaw case planning and delivering comprehensive support to young people. The YESS case worker helped youth develop and achieve their housing, school, education, and employment goals. They will also supported families in identifying, accessing, and navigating service systems that meet their unique and individualized needs, fostering stronger family and natural supports for improved long-term outcomes.



THE CONCURRENT YOUTH HUB

The Hub is an amazing place for clients to be connected to other community resources like ODSP, OW, the Food Bank, Housing Stability Rent Supplements, cultural supports, and more. Furthermore, The Hub helps to reduce service fatigue as youth can access various services ranging from healthcare and safe supplies to finances and housing support in one single place.



REACHING HOME OUTCOMES:

89

YOUTH CONNECTED TO INCOME, EMPLOYMENT AND EDUCATION SERVICES

120

UNIQUE YOUTH SUPPORTED WITH SOCIAL AND COMMUNITY INTEGRATION

FOUNDATIONS PILOT EMPLOYMENT PROGRAM

Over the past year, Wyndham House has developed the Foundations Program in collaboration with 2nd Chance Employment, an 8-12 week paid employment placement designed to help youth gain meaningful work experience and practical skills. In partnership with a local employment counselling organization, ten young people have worked alongside our Property Manager, developing workplace confidence, technical skills, and professional habits that prepare them for future employment. Participants leave with stronger resumes, greater confidence, and tangible skills that open doors. As demand for the program grows, expanding our capacity is a clear priority so more youth can access these life-changing placements.

90% of
participants
employed after
placement

11
young people
employed in
permanent
roles



COMMITTEES AND WORKING GROUPS

Part of Wyndham House's strategy to build better shared care planning processes in our community is by participating in various committees across Guelph-Wellington that focus on supporting young people.

- Alliance for At-Risk Youth
- Wellness Court Steering Committee
- Housing Stability
- Supervised alternative learning
- Risk by Design
- Youth Services
- Quality Care Review
- All That Kids Can Be
- Ontario Health Team Leadership Outreach
- Youth Service Providers
- Youth Substance Use Working Group
- HIFIS Working Group
- Community Advisory Board
- Risk By Design
- Growing Great Generations
- Poverty Elimination Collaborative
- Health and Housing Planning Table
- Wellington Drug Strategy
- Violent Threat Risk Assessment Regional
- Peer Advisory Committee
- Youth in Transition Network
- Point in Time Count
- Ending Chronic Youth Homelessness
- Promoting Mentally Healthy Schools and Resilience
- Youth Gambling Awareness Program
- Drug Poisoning Surge Guelph-Wellington
- Guelph-Wellington Action Committee
- Human Services and Justice Coordinating Committee
- Triage Table
- Guelph-Wellington Anti Human Trafficking Table
- Homelessness Case Conferencing Table
- Mental Health and Addictions System Planning Table
- United Way Poverty to Possibility
- OHT Integrated Care Council

COMMUNITY SUPPORT AND INTEGRATION

Another key building block of solving youth homelessness in Guelph-Wellington is having our community come together to support this mission. Addressing youth homelessness requires strong community collaboration because homelessness is not only a housing issue, but also one of belonging, relationships, trauma, and social connection. Young people are more likely to thrive when communities work together to create supportive environments that foster meaningful relationships, mentorship opportunities, and a sense of belonging. This approach recognizes that preventing and ending youth homelessness is a shared responsibility that extends beyond formal service systems to include families, businesses, schools, landlords, mentors, and community members. It will take a whole of community effort to end homelessness.

JUST A FEW OF OUR COLLABORATORS...



DESIGN DAY TO END CHRONIC YOUTH HOMELESSNESS

Thank you to everyone who participated in Wyndham House's Design Day focused on preventing and ending youth homelessness in our community. The day brought together a remarkable mix of youth-serving organizations, government representatives, education partners, housing providers, health and mental health professionals, community members, advocates, and people with lived expertise.

Participants consistently described the event as collaborative, inspiring, solutions-focused, and deeply hopeful. Many noted the strength of cross-sector participation and the importance of continuing this momentum beyond the event itself.



Overall event rated by participants at 4.68/5.0:



The most critical finding from the design day process is that the community already has many of the building blocks needed to reduce and ultimately end chronic youth homelessness, but lacks an integrated, prevention-focused system that connects these efforts early enough and at sufficient scale. The current system is largely reactive, with limited capacity for early identification of youth at risk, coordinated responses, and prevention infrastructure at the required scale. Despite these challenges, there is strong and growing momentum across sectors to shift toward prevention, shared accountability, and community-based solutions. Schools, housing providers, child and family services, public health, and community organizations are increasingly aligned around the need for upstream intervention and coordinated systems change.

With coordinated action, shared accountability, and sustained investment, this community has the capacity not only to reduce youth homelessness—but to end chronic youth homelessness by 2026 and eliminate all youth homelessness in Guelph-Wellington by 2030.

SOCKS FOR SHELTER

We are lucky to be supported year after year by the AJ Collective on our Socks for Shelter campaign. Each year, this fundraising campaign raises thousands of dollars to support our programs and helps to raise awareness of all the work Wyndham House does in Guelph-Wellington. Socks are still available for purchase through our website and our new designs will be out in the fall - just in time for cozy season.



THIRD ANNUAL GIFT OF HOME FUNDRAISER

Thank you to everyone who joined us on Saturday, November 22, 2025, to raise money for the youth living in our supportive housing programs. With your help, we were able to raise just over \$40,000 for our programs!

On top of raising money for to support our youth, it was also a super fun night. It was so awesome to see how many guests dressed up in the Retro Holiday Party theme. Thank you to Royal City Brewing for hosting us and providing the food. Thank you to Community FEWD for the delicious cookies. Thank you to DJ Bodywaltz for your amazing DJ skills and Cas Knihnisky for emceeing.

Another huge thank you to all of our sponsors: Title Sponsor: Guelph Toyota, CIBC, HD Mutual Insurance, Welmar Group, Capstone Representatives, Meridian and the Air Canada Foundation. And shoutout to the event committee, volunteers and staff who made this event possible.



OVER \$40,000 RAISED!



GUELPH



Meridian™



HDmutual
INSURANCE COMPANY



AIR CANADA
FOUNDATION

CAPSTONE
REPS

CIBC

Thank you to our silent auction sponsors: Hillside, Drayton Entertainment, Riverfest Elora, Em Clinic Esthetic Medicine, Ripley's Aquarium of Canada, Elora Distilling Co, Battlefield Equipment Rentals, Top Choice, River Run Centre, Guelph Storm, Pure Source, Stratford Festival, Niagara Parks Attractions, Four Fathers Brewing Co, The Delta Hotel Guelph, Speed River Bicycle, Royal City Brazilian Jiu-Jitsu, The Patch, Guelph Grotto Climbing Gym, Dettmer Tire and Auto, Riot Axe, Hush, Springmill Distillery, Meridian, Play with Clay, Art Med, Guelph Museum, Flying Dance Lessons, Bardo, Lindt, CN tower, Art Gallery of Ontario, Ripley's, Hot Date Glass Blowing, and Goodness Me.



Thank you to the Stoidi Group for raising **\$20,000** for Wyndham House at their 4th Stoidi Golf Tournament!



Thank you to the Rotaract Guelph for raising **\$6,672.76** for Wyndham House at their Night of Mystery!

THANK YOU TO EVERYONE WHO MAKES OUR WORK POSSIBLE

Thank you to the dedicated team at Wyndham House. Staff have shown outstanding leadership and commitment across all programs to meet the needs of youth we serve each day. Thank you to the volunteers who donate their time and passion to support our community. Thank you to our community partners who help support young people in Guelph-Wellington.



Wyndham House is grateful to all funders and supporters. We would like to extend our thanks for the many individuals and groups that provided financial and in-kind support to us this past year.

The Government of Canada
The Province of Ontario
The County of Wellington
The City of Guelph
The Home Depot Canada Foundation
Balnar Family Foundation
United Way Guelph Wellington Dufferin
American Eagle Foundation
Stoidi Group Inc
Community Food Centres Canada
Laura Beattie
TD Bank Group
Guelph Toyota

B.See Brokerage Blvd.
The Ministry of Children, Community and Social Services
Trevor Lee
Aaron Zuccala
Alectra Utilities
George Lunan Foundation
MAZON Canada
Janet and Graham Bennett Family Fund
Deirdre Conway
The Welmar Group Mechanical Contractors Inc.
Halwell Dumfries Mutual Insurance Company

Rotary Club of Guelph
Rotary Club of Guelph-Trillium
Rotary Club of Guelph South
CIBC
Heather Smith
Bruce Kirby
Farm Mutual Reinsurance Plan Inc
Joan Hug-Valeriotte
Wendy Cuthbert
Nancy Rowat
Micheal Christie
Leisha Burley
Thomas and Franca Seah
Pure Source

LOOKING FORWARD TO NEXT YEAR

We are thrilled as we look to the year ahead, creating blueprints, laying foundations, and building towards ending chronic youth homelessness in Guelph-Wellington. Here are some of the exciting things to look forward to in 2026-2027:



OUR FOURTH ANNUAL GIFT OF HOME FUNDRAISER

Join us on Saturday, November 21, 2026



THE GRAND OPENING OF WELCOME 2 WATERLOO



THE LAUNCH OF THE SUFFOLK CARE COLLABORATIVE



OUR HUB IS MOVING TO 457 WOOLWICH ST.

Join us for our open house, July 29, 2026

SIGN-UP FOR OUR DIGITAL NEWSLETTER TO STAY UP-TO-DATE!

**SCAN
ME!**



FINANCIAL REPORTING

STATEMENT OF OPERATIONS FOR THE YEAR ENDED MARCH 31, 2026

	2026	2025
REVENUE		
Per Diem Billings and Block Funding	2,371,402.00	1,778,017.00
Grants - Other	768,685.00	786,196.00
Grant- Guelph Community Health Centre	926,090.00	252,374.00
Grant- A Way Home Canada	263,172.00	0
Grant - City of Guelph	518,005.00	511,666.00
Grant - Housing Support Workers	153,240.00	153,240.00
Donations - General	86,149.00	98,872.00
Rental Income	87,146.00	11,100.00
Grant - United Way	71,016.00	71,016.00
Fundraising	52,930.00	84,394.00
Investment Income	27,969.00	23,291.00
Other Income	8,917.00	0
	<u>5,334,721.00</u>	<u>3,770,166.00</u>
EXPENDITURES		
ADMINISTRATIVE		
Office Supplies and promotion	183,595	89,826
Professional fees	64,925	51,108
Travel	62,125	17,912
Telephone	38,595	29,009
Rent	31,641	30,865
Donations	0	20,000
	<u>380,881</u>	<u>238,720</u>
PROGRAM		
Wages	3,296,607	2,584,265
Employee Benefits	458,812	312,792
Program Supplies	338,536	141,910
Food	153,318	73,110
Staff Development	72,304	49,002
Rent	24,929	28,301
	<u>4,344,506</u>	<u>3,189,380</u>
SHELTER		
Repairs and Replacements	173,492	81,045
Amortization	122,695	69,891
Mortgage interest	80,780	16,365
Utilities	42,806	37,789
Rent	36,496	38,400
Capital Improvements	19,902	4,835
Insurance	17,445	12,236
	<u>493,589</u>	<u>260,561</u>
TOTAL EXPENDITURES	<u>5,218,976</u>	<u>3,688,661</u>
NET SURPLUS FROM OPERATIONS	<u>115,745</u>	<u>81,505</u>
OTHER REVENUE	<u>100,638</u>	<u>28,563</u>
EXCESS OF REVENUE OVER EXPENDITURES FOR THE YEAR	<u>216,383</u>	<u>110,068</u>

NOTES

[illegible]

NOTES

This image shows a single sheet of white paper with horizontal blue ruling lines. The lines are evenly spaced and run across the width of the page. There is no text or other markings on the paper.



WYNDHAM HOUSE

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wyndhamhouse.org



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